



# EMILY GREEN

## CONTACT

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[NOVEMBEREM.COM](http://NOVEMBEREM.COM)

## AWARDS

**LSCON DemoFest Presenter**  
Quality Compliance eLearning  
Professional Support (2016)

**Health Spec Assessment Author**  
State of Florida, Race to the Top  
Grant National Programs (2013)

**Clinton Global Initiative**  
America Success Recognition for  
Annual Report to the Media Based on  
Health Initiative (2012)

**Alliance for a Healthier Generation**  
Success Story (2012)

## PROFILE

An award-winning content designer with over ten-years of experience delivering engaging, high-quality user experiences.

**Google UX Design Certificate anticipated December 2022.**

## EXPERIENCE

### Instructional Design and Development

Responsible for providing technical leadership to instructional design teams and accreditation/continuing education departments. I instituted project plans to ensure resources were made available within assigned budgets for given deadlines. Alongside my leadership role, I was responsible for updating, designing, and developing eLearning and mLearning courses, instructor-led training, and performance support tools.

Design Tools: Adobe Suite, TechSmith, Articulate  
Collaboration: Agile Methodologies, Trello, and Salesforce

### Technical Writing and UX Design

Authored the mobile user guides for an iOS healthcare App collaborating with a cohort of business analysts and developers. Additionally, I followed design requirements for the wireframe and information architecture. Upon implementation, I was responsible for updates to the guide as well as the client release notes.

Authoring tool: MadCap Flare, Adobe XD  
Collaboration: Agile Methodologies, SCRUM, and JIRA

### Regulatory Experience in a Clinical Setting

Designed and developed scalable regulatory content for a differentiated clinical audience. Most of the material qualified as continuing education units (CEU's) intended to professionally develop clinical staff related to the provision of patient care. All content included the use of FDA-approved pharmaceuticals in clinical practice and procedures, including but not limited to birth control pills, off-label use of mifepristone and misoprostol, surgical and Intrauterine devices.

Design Tools: Adobe Suite and Articulate  
Collaboration: Agile, Scrum, and Trello

 WORK HISTORY

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DaVita Kidney Care  
March 2022–Present | **Manager of Design and Development**

BluePearl Specialty + Emergency Hospital  
November 2021–March 2022 | **Senior Instructional Designer**

Dental One Partners  
May 2021–November 2021 | **Senior Manager of Integrations**

National Abortion Federation (NAF)  
October 2020–May 2021 | **Senior Manager of Instructional Design**

Affiliates Risk Management Services, Inc. (ARMS)  
August 2016–October 2020 | **Associate Director of Learning**

Catalina Marketing  
June 2015–August 2016 | **Curriculum Developer**

Sports Facilities Advisory / Management  
August 2014–June 2015 | **Marketing Manager**

Clarifire / eMason, Inc.  
November 2013–August 2014 | **Corporate Training**

Brighthouse Networks / Spectrum  
March 2012–November 2013 | **Technical Training Specialist**

Pinellas County Schools  
November 2009–March 2012 | **Certified K-12 Instructor**

## EDUCATION

**Saint Petersburg College**  
Saint Petersburg, Florida (July 2009)  
Post Baccalaureate Education Certification  
College of Education

**University of South Florida**  
Tampa, Florida (August 2000)  
B.A. Women's Studies / Communications

**Saint Petersburg College**  
Saint Petersburg, Florida (July 1998)  
A.A. Psychology